

WARRANTY INFORMATION

PRODUCT WARRANTY STATEMENT

UCA Distributing LLC warrants all UCA Distributing Brand Architectural Window Films sold and professionally installed by authorized UCA Distributing installers against cracking, color change, hard-coat crazing, delaminating, demetallizing, and adhesive failure.

For all films applied to the interior side of the glass, UCA Distributing offers a Limited Lifetime warranty all Residential installations and a Ten (10) Year Limited Warranty for all commercial applications.

For all exterior rated films, UCA Distributing offers a Three (3) Year Limited Warranty provided the installation has been done in accordance with UCA Distributing exterior installation recommendations.

In the event of failure, UCA Distributing will replace the defective product.

The Limited Warranty begins on the date of installation completion. This Limited Warranty is extended to the original purchaser and is non-transferable. UCA Distributing's liability is limited to the replacement of and re-installation labor of only the such quantity of film product determined to be defective by the manufacturer.

This Limited Warranty covers only window films approved by the manufacturer for flat glass application, according to the most recent Film-to-Glass Application Chart at the time of installation.

PRODUCT WARRANTY DISCLAIMER STATEMENT

ALL PRODUCTS AND INSTALLATIONS COVERED BY THIS LIMITED WARRANTY ARE ONLY VALID AFTER THE AUTHORIZED DEALER HAS SUBMITTED ALL INFORMATION REQUIRED BY UCA DISTRIBUTING ON THE FRONT OF THIS FORM WITHIN SIXTY (60) DAYS OF THE PROJECTS COMPLETION DATE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF, NOR ARE THERE WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OF MERCHANT ABILITY APPLICABLE TO ANY FILMS MANUFACTURED FOR UCA DISTRIBUTING. IN NO EVENT SHALL UCA DISTRIBUTING BE RESPONSIBLE FOR ANY LOSS OR DAMAGE, DIRECT, INCIDENTAL, OR CONSEQUENTIAL, EXCEPT AS EXPRESSLY SET FORTH HEREIN. THIS LIMITED WARRANTY IS MADE IN LIEU OF ALL WARRANTIES, EXPRESSED OR IMPLIED, AND IS VOID IF THE PRODUCT HAS BEEN SUBJECT TO ABUSE OR IMPROPER CARE. THIS LIMITED WARRANTY GIVES THE PURCHASER SPECIFIC LEGAL RIGHTS AND THE PURCHASER MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

THIS MANUFACTURERS LIMITED WARRANTY DOES NOT COVER IMPROPER OR POOR INSTALLATION OF ANY UCA DISTRIBUTING WINDOW FILM PRODUCT. THIS MANUFACTURER'S LIMITED WARRANTY DOES NOT COVER DAMAGE FROM EXPOSURE TO INTERIOR LEAKS OR DAMAGE FROM PEDESTRIAN TRAFFIC.

Glass Breakage and Seal Failure Limited Warranty Statement

UCA Distributing offers Limited warranty protection against glass breakage due to thermal stress shock, and insulated glass (IG) seal failure. (See Stipulations and Restrictions for Glass Breakage and Seal Failure below.)

STIPULATIONS AND RESTRICTIONS COVERING GLASS BREAKAGE AND SEAL FAILURE

This Limited Warranty is valid only if the authorized dealer has submitted all information to UCA Distributing's Warranty Department with thirty (30) day from the completion of the installation. This form must be signed by the customer.

LIMITED GLASS BREAKAGE WARRANTY

Special Note: Not all films are eligible for Glass Breakage and Seal Failure Coverage. Some types of film, when applied to certain types of glass, can result in glass breakage, due to excessive heat absorption. To prevent unnecessary glass breakage, UCA Distributing only approves and offers its Limited Warranties on glass and film combinations as detailed on the company's Film TO GLASS APPLICATION CHART, which may be changed from time to time by UCA Distributing.

Glass with properly installed UCA Distributing Window Film is warranted by UCA Distributing against glass breakage for a period of two (2) years after the window film application. In the event of glass failure due to thermal stress shock fracture this is caused only by the application of UCA Distributing Brand Window Films and has been examined by the installing dealer, UCA Distributing will:

1. Replace the broken glass.
2. Replace or repair that portion of the window frame in immediate contact with the glass, if damaged due to the break.
3. Replace such quantity of window as needed to re-install the replaced glass.

The terms and conditions of this Limited coverage are as follows:

1. UCA Distributing will pay for repair or replacement of up to, but not in excess of \$500.00 per glazing unit, including materials, labor and film.
2. Coverage is limited to the original owner of the property at the time of installation.
3. In no event shall UCA Distributing be liable or responsible for loss and or damage, direct, incidental, or consequential except as expressly set forth herein. This Limited warranty is made in lieu of all warranties, expressed or implied and is void if the product has been the subject of abuse or improper care. This warranty gives the purchaser specific legal rights, and the purchaser may have other rights that vary from state to state.
4. Pre-existing conditions, which may affect the glass breakage and seal failure of the filmed glass, will void the warranty. UCA Distributing reserves the right to inspect any job prior to the final issuance of payment. Fraud by the installing dealer or customer shall void the Limited warranty.
5. Certain film to glass combinations in excess of 2,500 square feet on commercial buildings require written pre-approval by UCA Distributing prior to qualifying for the glass breakage and seal failure warranty.
6. This Limited Warranty shall not apply, and shall not be enforceable when:
 - a. The dealer's installation practices do not conform to UCA Distributing's published installation policies and procedures.
 - b. Two or more films are applied to the same glass surface.
 - c. The filmed windows are triple pane construction, textured, wired glass, or an IG unit inclusive of a suspended film.
 - d. Film is applied to any glass on which there is paint, lettering, signs, stickers, or other permanent or temporary ornamentation.
 - e. The filmed glass has prior damage, is chipped, cracked, has holes in it, or if there is light visible between the frame and the edge.
 - f. The film is applied to plastics, acrylics, polycarbonates or other non-glass substrates.
 - g. The glass is found to have been cracked or exhibits evidence of seal failure at the time of the window film installation.
 - h. Frames or seals are not resilient, such as solid metal or solid wood frames, or any hard material without resilient expansion seals.
 - i. One edge of the glass is over ten (10) feet long or the overall surface area is over one-hundred (100) square feet.
 - j. The breakage was due in whole or in part to forces not involving thermal stress as severe winds, earthquakes, civil disturbance, explosions, etc.
 - k. Double pane glass with a surface area over 40 square feet.
 - l. Clear, annealed glass over 3/8" thick.
 - m. Tinted annealed glass thicker than 1/4" thick.
 - n. Film is applied to glass window blocks.
 - o. Partial application of film to the glass.
 - p. Architectural shading from exterior overhangs extensions columns, pillars, etc.
 - q. Architecturally odd-shaped windows with surface areas over 20 square feet.
 - r. Buildings with more than 1% glass breakage in the two (2) years prior to the film application.
 - s. Latent glass defects such as, but not limited solely to, Nickel Sulfide inclusion.
 - t. The window film is applied to any type of laminated glass without prior written consent from UCA Distributing.

SEAL FAILURE WARRANTY

Limited Seal failure is defined as a visible break or opening of the window's air seal, resulting in an ineffective sealing of the insulated glass unit (IG), allowing moisture and/or air to penetrate, causing an internal fogging between the two panes of glass. In the event such a seal failure occurs (and provided that the IG units are still covered by the original IG unit manufacturer's warranty. The building owner must provide written proof of valid seal warranty in effect in order to make a claim.) within three (3) years after the application of UCA Distributing Brand Window Film, UCA Distributing will pay for repair or replacement of up, but not in excess of \$500.00 per defective glazing unit. This Limited Seal Failure Warranty is subject to the terms and conditions as outlines above in the company's Limited Glass Breakage Warranty.

IMPORTANT NOTES ABOUT YOUR WINDOW FILM INSTALLATION

During the window film drying process, you may notice changes in the optical clarity. **This is normal.** As the residual moisture from the installation process dries, you may see haziness, fish eyes, bubbles or other irregularities. These distortions will lessen and finally disappear once the film has cured. Curing varies greatly depending on the film type, climate, and sun exposure.